



ELDER AND DEPENDENT ADULT ABUSE & NEGLECT

MANDATED REPORTING

The population in America is aging and many of our seniors are susceptible to assaults, neglect, financial abuse and situations where they can no longer care for themselves. Adults who have physical or developmental disabilities or failing physical or mental abilities caused by age make it hard for them to do normal activities or to protect their rights. These people are called dependent adults.

The general training module is all inclusive, non-profession specific, and should be taken by anyone who has assumed full or intermittent care or custody of an elder or dependent adult, whether paid or not. This program will provide an overview of the significant definitions, requirements, who to contact and how to make a report.

The general training module is approximately a **one hour** training that includes four sections. Each section will include practice test questions. At the conclusion of the training, you will take a final exam which will test the information that you learned. Upon scoring an 80% or higher you will be able to fill out and print your Certificate of Completion.

Directions:

- Go to this link: www.cdss.ca.gov/MandatedReporting
- Take the training and do practice questions.
- Take the Exam which consists of 10 questions.
- After successful completion of test, hit Course Completion Certificate.
- Enter the name you want on your certificate and email address.
- Click the RED button that says 'Send my Certificate'.
- Your certificate will be emailed to you from Academy of Professional Excellence.
- Please email or drop off copy of certificate to Carol Mascali at carol@cpcdanville.org

Please reach out to HR @ hr@cpcdanville.org if you have any questions or issues.